

POLICY

Policy Title: ECU Technology Governance

Policy Owner: Chief Information Officer

Keywords: 1) Governance 2) Technology 3) Investment 4) Roadmap 5) Architecture

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1. INTENT

1.1 The purpose of the ECU Technology Governance Policy is to align investment decisions for Information Technology relating to any kind of technology including any hardware, equipment, software or contracts. Decisions must align to ECU's:

- Strategic Priorities;
- Information Technology Roadmap;
- Information Technology Architecture; and
- Strategic Procurement Policies.

1.2 Any change or modification to ECU's applications and infrastructure Architectures will be required to comply with this Policy.

1.3 Support the principle that the Chief Information Officer has accountability for all ECU Technology through the establishment, maintenance and custodianship of the Architecture and Governance structures, policies and standards.

2. ORGANISATIONAL SCOPE

ECU students, staff, council members and contractors.

3. DEFINITIONS

TERM	DEFINITION
Information Technology Roadmap	Explains the path of the current state to the desired state and is the basis for planning and decision-making for Technology investment.
Information Technology Architecture	A structured multi-layered approach to the design of Information Systems.
Information Technology Architecture Principles	The guiding principles to inform investment in Technology decisions.

4. POLICY CONTENT

ECU Technology Governance encompasses all areas of ECU and supports the strategic, operational and technical decision-making processes required to make sure Technology enables the University to deliver its objectives.

4.1 The key objectives of Technology Governance are:

- At the Strategic Level:
Aligns the investment in Technology with the Universities strategic objectives.
- At the Change Delivery Level:
Technology enabled University projects deliver the benefits to the University identified in the business case, within the agreed budget and timeframe.
- At the Operational Level:
Transparency of services with service performance delivered and measured against the agreed service levels.

4.2 The Principles for Technology Governance:

- Transparency: Technology Governance structure and process must be clear. How decisions are made and who has input and who makes decisions must be transparent to the ECU community.
- Accountability: Technology Governance Committees, working groups and reporting boards must be held accountable for delivering on their responsibilities.
- Responsibility: Technology Governance structure and process requires staff to support the process at all levels to enable the best outcomes for the University.
- Appropriate representation: Schools and Centres across ECU must be represented at the appropriate level.

5. ACCOUNTABILITIES AND RESPONSIBILITIES

In relation to this policy, the following positions are responsible.

Policy Owner

The Chief Information Officer has overall responsibility for the content of this policy and its operation in ECU.

All Staff, Students and Contractors are required to comply with the content of this policy and the guidelines referred within this policy and to seek guidance in the event of uncertainty as to its application.

6. RELATED DOCUMENTS

6.1 The policy is supported by the following Guidelines:

[ECU Technology Governance Guidelines](#)

6.2 Other documents which are relevant to the operation of this policy are as follows:

- Information Technology Architecture Guiding Principles
- Strategic Procurement Policies, Guidelines and Procedures.

7. CONTACT INFORMATION

For queries relating to this document please contact:

Policy Owner	Chief Information Officer
All Enquiries Contact:	Governance Coordinator
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8. APPROVAL HISTORY

Policy Approved by:	Vice-Chancellor
Date Policy First Approved:	12 February 2014
Date last modified:	March 2019
Revision History:	<p>May 2016 (removal of “Faculty” and replaced with “School” to align with the changes of the recent Academic Organisation Re-design)</p> <p>July 2017 – Update Contact Information</p> <p>March 2019:</p> <ul style="list-style-type: none"> - General review for currency and accuracy - Inclusion of Technology Asset Management requirements.
Next Revision Due:	July 2020
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